

**REMARKS**

**Restriction Requirement**

Applicant herein acknowledges the Restriction Requirement in the above-referenced application. Claims 1 through 20 are currently pending in the application. The Office Action has identified the following groups of claims as being drawn to separate inventions:

Group I: Claims 1-15, drawn to collecting printer error information from messages, classified in class 709, subclass 224; and

Group II: Claims 16-20, drawn to analyzing printer errors, classified in class 709, subclass 223.

Applicant hereby elects, without traverse of the Restriction Requirement, to prosecute the invention set forth in the claims of Group I, claims 1-15, without traverse.

**CONCLUSION**

An early Office Action on the merits is respectfully solicited regarding claims 1-15.

Respectfully submitted,



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